

# Tobii Dynavox / eFunding Single Sign On FAQ

## 1. What is Single Sign On (SSO) and how does it help me?

SSO is a system that allows a user to enter one email/password to get access to all the different Tobii Dynavox websites (MyTobiiDynavox.com, GoBoardmaker.com, eFunding, and more). This is intended to make your experience with Tobii Dynavox smoother and less time-consuming.

## 2. What will change?

When logging into the eFunding site you will now be redirected to the Tobii Dynavox Single Sign On site where you will enter your email / password combination to login. Once verified you will be then redirected back to the eFunding site where you can view your existing applications or add new ones.

## 3. When will this go into effect?

November 29<sup>th</sup>, 2018

## 4. How does this affect my eFunding account?

Other than the way you login and logout, your account will remain the same. All applications started under your account will remain under your account. All invitations received to view and or assist other applications will still be valid.

## 5. Will I need to reregister my account with SSO?

No, existing eFunding accounts will automatically be migrated to SSO accounts. The email address used to login to eFunding will remain the same with SSO. For security reasons you will be asked to update your password the first time you log in using the Tobii Dynavox SSO process.

## 6. What if I already have a Tobii Dynavox SSO account?

If you have both an eFunding account and an existing Tobii Dynavox SSO account using the same email address your eFunding account will be rolled into your SSO account automatically. You will not need to create a new account.

Note: The email addresses must match exactly for this merge of accounts to occur.

## 7. What if I have problems?

Technical support is available:

**Phone Number** - 1-877-648-6990

**Email** - [support.na@tobiidynavox.com](mailto:support.na@tobiidynavox.com)

**Working Hours**- M-F 9am – 9pm EST