



30 Day Return Policy

All products sold by Tobii Dynavox are backed by a 30 day return policy. All returns require prior authorization by Tobii Dynavox Management within 30 days from the date the product was shipped from Tobii Dynavox Pittsburgh, PA. All approved returns must be shipped at Buyer's cost, and all items must be properly packaged as instructed by Tobii Dynavox. Product returns, which are not approved, will not be accepted by Tobii Dynavox.

This 30 day policy does not pertain to Special Ordered Parts. All products which are not considered a stocked item of Tobii Dynavox are considered a special order and are non-returnable, non-refundable unless expressly authorized by Tobii Dynavox Management.

No exceptions will be made.

To return a device contact us at 1-800-344-1778 opt. 2

Equipment Warranty Information Form

Every device (Eye-Gaze Accessory included) sold by our company carries a 5-year manufacturer's warranty. Tobii Dynavox will notify all clients of the warranty coverage, and we will honor all warranties under applicable law.

Tobii Dynavox will repair or replace, free of charge, equipment that is under warranty. In addition, when available, an owner's manual with warranty information will be provided to clients for all durable medical equipment.